

Get the best diplomatic duty-free prices for the best tobacco brands

FREE SHIPPING & MINIMUM PURCHASE 100 CARTONS/20'000 PCS



100645600
MARLBORO GOLD 200 PCS
CHF 24 .-



100645595
MARLBORO RED 200 PCS
CHF 24.-



100644868
WINSTON BLUE 200 PCS
CHF 18 .-



100644872
WINSTON CLASSIC 200 PCS
CHF 18 .-



100644861
VOGUE SUPERSLIMS MENTHE 200 PCS
CHF 22 .-



100644859
VOGUE SUPERSLIMS LILAS 200 PCS
CHF 22 .-



100644736
CAMEL FILTER 200 PCS
CHF 21 .-

We reserve the right to correct any errors or mistakes, and to change or update information at any time without prior notice.

Terms and conditions

1. Scope of Application

1.1 Subject to section 1.2 below, these general terms and conditions

("GTC") exclusively govern the legal relationship ("Agreement") between a purchaser residing/domiciled in Switzerland and in one of the categories as set out in the form 14.60 of the Swiss customs authorities ("Customer") and LS Travel Retail International SA, Aelia Duty Free for diplomats, Route de l'Aéroport 21 – Case postale 50, 1215 Genève 15, Switzerland ("Aelia").

1.2 Moreover, Agreement consists of the following documents (i) Aelia order form ("Order Form"), (ii) "How to use Our Mail Order service" ("Document"), (iii) these GTC and (iv) the official Aelia shopping catalogue valid at the time of the submission of Order Form by Customer to Aelia ("Catalogue"). Terms and conditions of Customer or additional and/or deviating provisions shall only apply if explicitly accepted in writing by Aelia.

1.3 In the event of contradictions between the provisions of the contractual documents as set out in section 1.2 above, the provisions thereof shall apply in the order of priority given above from (i) to (iv).

2. Order Placements/Conclusion of Agreement

2.1 Customer shall exclusively use Order Form for any orders. Agreement shall be deemed to have been concluded when Aelia has received and accepted the Order Form as signed by the Customer. Aelia will only accept Order Form upon receipt of the validly stamped and signed form 14.60 and the signed double-sided copy of the "B" or "C+" Legitimation Card as set out in the Document.

If Order Form is sent to Aelia, Customer will receive an e-mail confirmation.

2.2 The Order Form accepted by Aelia will be sent to Custom for Custom's approval of form 14.60. Should Custom reject the form 14.60, Aelia will inform Customer by e-mail. Should Customs approve form 14.60, Aelia will proceed with the order.

2.3 Aelia's offer of goods consists of the products in Catalogue ("Goods") at the time of submission of Order Form by Customer to Aelia. Should a Good not be available, Aelia reserves the right of non-delivery. Customer will be informed immediately thereof. There is a minimum purchase requirement of 20'000 pieces, or 20'000 cigarette sticks.

2.4 The Customer shall cancel his order sending an email to diplomats@lagardere-tr.ch maximum 14 days after the order placement (date of confirmation email)

3. Prices/Methods of Payment

3.1 The purchase prices payable are the ones as quoted in Catalogue or otherwise indicated by Aelia on the day of submission of Order Form to Aelia.

3.2 The purchase prices are exclusive of VAT. Delivery and packaging costs are included in the purchase price.

3.3 Goods will only be delivered upon prepayment by Customer by cash or credit card at Aelia Duty Free store for Diplomats, av. De France 27, 1202 Genève, Switzerland or by wire transfer as indicated in Catalogue and Order Form.

3.4 In the event a Good is not deliverable or has to be returned in accordance with section 5, the respective purchase price paid will either be reimbursed to Customer's account and/or paid back in cash to Customer in the Aelia Duty Free Store for Diplomats in Geneva.

4. Delivery Terms

4.1 Deliveries will be done 8 working days after the conditions under section 2

above have been met and Aelia has received Custom's approval of form 14.60, unless Aelia is due to a force majeure incident and/or delivery shortage of its suppliers in delay. In such an event Aelia can in its sole discretion prolong the term of delivery and/or rescind Agreement. Aelia solely delivers Goods within the territory of Switzerland. The company Schneider & Cie SA Rue des Moulrières 5, 1242 Satigny ("Schneider") will proceed with the delivery to the customers' personal address.

4.2 The risk of damage and loss shall pass over to Customer upon handover and/or delivery of Goods to Customer.

4.3 Should Customer not be at home when the Goods are delivered by Schneider, the Customer can pick up the Goods at Schneider's address in Satigny within 30 days. Should the Goods not be picked up within that timeframe, the Goods will be considered non deliverable and section 3.4 shall apply.

4.4 Goods remain in the sole property of Aelia until full payment by Customer is made and received by Aelia.

5. Inspection/Warranty

5.1 Customer must inspect the packaging of Goods upon delivery and notify Aelia immediately in writing on the delivery form of any defects or discrepancies in the order. Subject to section 5.2 below, Goods cannot be returned or exchanged.

5.2 Aelia only warrants that Goods are free from any defects in packaging and that Goods comply with the requests on Order Form. All other warranties relating to Goods as such are excluded (e.g. defects in quality). With regards to such warranties Customer shall contact the original supplier/manufacturer of Goods directly.

6. Liability

6.1 To the extent permitted by law Aelia excludes all liability with regard to Goods. The suppliers/manufacturers remain liable for Goods as set out in their respective terms and conditions.

7. Data Protection

7.1 Customer acknowledges that all data as provided to Aelia on the Order Form or otherwise ("Data") will be used solely in connection with the fulfilment of this Agreement and for marketing purposes (if Customer has ticked the box on the Order Form).

7.2 Data will be accessible to all group entities of Aelia. Data will only be disclosed to third parties if such is necessary in order to fulfill this Agreement (e.g. to postal/package service providers for delivery; credit card providers for payment, etc.) and/or for Aelia to comply with any legal duties it has.

8. Assignment of Rights and Obligations

Customer may not assign its rights and obligations under this Agreement without the prior written consent of Aelia.

9. Severability

9.1 If any provision of Agreement is found by any competent authority to be void, invalid or unenforceable, such provision shall be deemed to be deleted from Agreement and the remaining provisions of Agreement shall continue in full force. In this event, Agreement shall be construed, and, if necessary, amended in a way to give effect to, or to approximate, or to achieve a result which is as close as legally possible to the result intended by the provision hereof determined to be void, illegal or unenforceable.

10. Force Majeure

10.1 If Aelia cannot fulfill its obligations under this Agreement as a result of a force majeure incident (e.g. natural phenomena of particular intensity, war, strike, unforeseen requirements of authorities, restrictions and precautions due to terrorism or other incidents, etc.) the fulfillment of the Agreement shall be postponed as long as the force majeure incident persists or if delivery becomes impossible, Aelia can rescind Agreement. Any liability of Aelia in this situation is excluded to the extent permitted by applicable law.

11. Applicable Law/Place of Jurisdiction

11.1 Agreement, including the jurisdiction section is subject to Swiss law, excluding the United Nations Convention on Contracts for the International Sales of Goods of 11 April 1980.

11.2 Exclusive place of jurisdiction is the City of Geneva.

How to use our Duty-Free mail order service

INTRODUCTION

In accordance with the Ordinance concerning the customs privileges of the international organisations, the States in their relations with these organisations and the special missions of foreign States (RS 631.145.0), International Organisations are entitled to the duty-free importation of goods intended for their official use (Article 12 of the Ordinance) ; officials with diplomatic status are entitled to the duty-free importation of goods intended for their personal use (Article 13, pars. 1 and 2 of the Ordinance) ; officials with diplomatic status are entitled to the duty-free importation of goods intended for their personal use (Article 13. Pars. 1 and 2 of the Ordinance).

MAIL ORDER QUOTAS & MINIMUM ORDER

You can order cigarettes within the following annual quantitative limits :

140 cigarette cartons or 28'000 units.

We require a minimum order of 100 cartons or 20'000 units.

PROCEDURE

1. In order to place your order, you require :
 - a. **the Mail Order Form** completed, making sure you list article number, product description and quantity
 - b. **a Form 14.60** that you can request sending an email to diplomats@lagardere-tr.ch (or we will give you the form at our diplomatic store Aelia Duty Free for Diplomats, Avenue de France 27, 1203 Genève).

The Form 14.60 must be duly completed and signed and must include the following information :

 - Customs office (section 4) : Genève Port Franc or Geneva Freeport
 - The quantity of cigarettes cartons (section 9) and product description
 - The signature of the authorized person in the International Organisation or Mission (section 12)
 - c. for personal orders, **a recto/verso photocopy of legitimization card « B » and/or « C »** is required. The latter must bear the signature of the holder.
2. To communicate your order to us, you can :
 - Post it to the following address LS Travel Retail International SA, Service commande diplomatique, Route de l'Aéroport 21, Case Postale 50, 1215 Genève 15
 - Or bring it to the diplomatic store Aelia Duty Free for Diplomats, Avenue de France 27, 1203 Genève, tel : +41 22 919 4020
3. We will check your order is complete and will acknowledge receipt of your order by email.
4. We will send it to the District Directorate of Customs Geneva for approval.
5. If your order is approved by Customs, we will confirm it to you by email with a planned delivery date.

PAYMENT

We accept the following payment options :

- Cash or Credit Card at the diplomatic store Aelia Duty Free for Diplomats, Avenue de France 27, 1203 Genève
- Visa, Mastercard, Maestro, Postfinance, American Express are accepted.
- Wire Transfer (bank account details in the Mail Order Form)

DELIVERY

We can only arrange your delivery after the payment has been made.

When your order is ready for home delivery, our transportation company partner Schneider & Cie will contact you to set a delivery date and time that best suit you.

Mail order form

Aelia Duty Free For Diplomats
+41 22 919 40 20
aeliadiplomatic.com
diplomats@lagardere-tr.ch

Surname :

First name :

Phone:

Email :

Personal address for delivery in Switzerland :

Position :

International Organization
or Mission :

I confirm that I have read the General Terms and Conditions attached to this Order Form and agree with them.

I agree to receive Aelia Duty Free for diplomats newsletter.

Article number	Product description	Unit price (CHF)	Quantity (cartons)	Total price (CHF)
<input type="text"/>				
<input type="text"/>				
<input type="text"/>				
<input type="text"/>				
<input type="text"/>				

Payment method :

Cash (in store)

Credit card (in store)

Wire transfer (bank account details :

ACCOUNT NAME : LS TRAVEL RETAIL INTERNATIONAL SA
ACCOUNT NUMBER : 313241196500CHF
SWIFT : COBACHZHXXX
IBAN : CH34 0883 6241 1965 0000 6

Grand Total (CHF) :

Date and signature :